

NOTICE OF WATER RATE INCREASE

Date: September 16, 2022

Parker County Special Utility District Customers:

The Mineral Wells City Council approved a water rate increase of 10% for all utility customers. The District has a contract with the City of Mineral Wells which provides water for a majority of our customers. Many customers are on the Mineral Wells surface water due to the District's Treatment Plant capacity issues and the current plant expansion project.

The District Board of Directors has no choice but to raise the rates to cover the District's expenses. The rate adjustment is the result of ever-increasing costs to produce quality drinking water.

The District's last rate increase was December 7, 2021 due to a 9.94% rate increase from the City of Mineral Wells and a new rate study performed by NewGen Strategies & Solutions. The monthly base rates will not change.

The following new rates will be **effective on the November/December billing period.**

| Consumption Charge: (per 1,000 gallons) | Current | New Rate |
|--|----------------|-----------------|
| 0 – 5,000 | \$ 8.87 | \$ 9.76 |
| 5,001 – 15,000 | 10.10 | 11.11 |
| 15,001 – 25,000 | 12.11 | 13.33 |
| 25,001 – 50,000 | 14.53 | 15.99 |
| 35,001 – 45,000 | 16.68 | 18.35 |

METER CHANGE OUT NOTICE:

The District will be changing meters out within our system. Some of the Master Meters (drive-by meters) are not sending the readings to our laptop due to the battery strength and some of the Badger Meters (AMI-readings by cell service) are not sending the readings due to cell service. If you have the EyeOnWater service and have notice it is not updating, this is why. Those meters will be changed out to the drive-by meters. Once your meter is changed to the Master Meter, you will not be able to access the EyeOnWater service. If your Badger Meter is currently reading, your meter will not be changed out at this time. The District started changing to the AMI meters, but after 4 years it does not benefit the District if they are not consistently communicating or if we are upgrading to new components regularly. In order to save the District and our customers costs, we will be phasing out the Badger meters with the Master Meter brand. We apologize for any inconvenience this may cause during this transition.

If you have any questions, please contact the District during regular business hours Monday - Friday from 8am–5pm at **817-594-2900** or the District's email **pcsud@parkercountywater.com**.

Sincerely,
Parker County Special Utility District